

"A courteous staff!

Knowledgeable, courteous people willing to help the client work through issues and problems that arise in the payroll process.

The Payroll Factory maintains a consistent staff that actually does provide customer service for their client. They do more than just go through the motions of data input and compiling reports. Our firm has found that there is not a huge turn-over of personnel which is their greatest asset in attacking any payroll problem, but especially at year end. They remain familiar with your account history. Our rep, Cathy, is knowledgeable, easy to work with, swift to rectify any situation and pleasant 100 % of the time.

I am contacted weekly by other payroll service companies who would like to acquire our business. To this date, I have not found a cause to even set up an appointment with another company to hear their spiel. That statement speaks volumes in terms of customer satisfaction.

Thanks, Payroll Factory."

Tina Collins
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